

Garbage, Trash, and Debris Removal Explained

Philip Cook, City Manager

The City is very proud of its array of trash removal services available to the citizens of Cleveland. We are equally pleased of our good relationship with Waste Management, our approved franchise household and commercial hauler. However, after a big storm or hurricane, the City usually works with a separate contractor to remove storm debris (natural vegetation and damaged household materials) quickly and efficiently. The purpose of this article is to provide information about each type of garbage / debris removal service provided by the City. The rules of these services vary and can be confusing.

Regular Residential Garbage and Natural Waste Pick Up

This occurs two days per week - Wednesday and Saturday. 15 household garbage or natural debris items are allowed (bags, bundles or stacks – 40 pounds or less on each item).

On Saturdays, you may add two bulky items such as furniture or white goods, but loose items should be bundled in 45-pound stacks; no hazardous items or tires. For a list of acceptable and unacceptable items, view clevelandtexas.com or call the City and we will send you a copy or answer your questions.

No pickup occurs six days a year - New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving, and Christmas.

If you have questions, call 1-800-809-4885 for Waste Management or 281/592-2667 for Cleveland City Hall.

Free Natural Debris Drop Off

For residential customers, the City takes at no charge, non-commercial natural debris at our drop off site on SH 321 at the wastewater plant on Mondays from 8:00 a.m. – 11:30 a.m. and the 1st, 3rd, and 5th Saturdays of the month from 10 a.m. – 2 p.m. We close if it is raining or real wet. Only natural materials can be dropped off and it's free with your City water bill and identification. If you have questions about natural debris drop off, call our Public Works Department at 281/592-5301, extension 0.

Free Brush and Limb Service for Seniors and Disabled Residents

If you are 65 years of age or mentally or physically disabled, you may register for free brush and limb removal at your residence. You must register with the City to be eligible. If you have questions, call our Public Works Department at 281/592-5301, extension 0. No contractor or landscape company materials are allowed.

Free Clean Sweep for Spring Clean Up

We offer this free service four times a year with the help of Waste Management. This special pick up occurs quarterly on designated Wednesdays. Clean Sweep dates will be advertised on Channel 95 and on the message board at City Hall. The purpose is to help residents 'spring clean all year long'. It's common knowledge that a cleaner town is prettier and promotes new businesses which means more jobs and economic growth to our area.

On Clean Sweep Wednesdays, residents are allowed to discard the total volume of 3 bathtubs or 3 yards of debris for free, including appliances without freon (or properly tagged stating that Freon was lawfully removed), tree trimmings 3 inches in diameter, 4 feet in length, and not weighing more than 45 pounds. You do not have to bundle debris on Clean Sweep days as you do on regular pickups. You may put out anything except hazardous materials or tires.

Free Clean Up After A Hurricane

After a hurricane, the City's contractor will remove your storm debris for free. You will have ample time since the contractor will make several passes in each neighborhood. We have two requirements – debris must be sorted into four separate piles from your regular garbage (which is picked up by Waste Management) and white goods (refrigerators, stoves, etc.) natural debris (limbs, tree stumps, etc.) and storm / damage debris (siding, roofing material, lumber, glass, carpet, etc.). Please do not place items in the ditch so the debris won't disrupt drainage.

Hope you better understand how these pick up services work or if you have any questions call us at City Hall (281/592-2667). Please help us continue to "CleanUp Cleveland" all year long. See you at the 9th Annual CleanUp Cleveland next May.